

Empire Scientific
151 E. Industry Court
Deer Park, NY 11729
Phone: 631-595-9206
Fax: 631-595-9093

Fax

To:	Empire Scientific	From:	
Fax:	1-800-343-5733	Date:	
Phone:	1-800-445-6462	Pages:	
Re:	Return Merchandise Authorizations	Cc:	

As of January 1, 2009

EMPIRE'S RETURN POLICY WILL BE STRICTLY ENFORCED.

When requesting an RMA number from Empire, always use the attached form. Make sufficient copies for future use.

Complete all pertinent information, required fields and fax it to 1-(800) 343-5733. An RMA number will be issued and faxed back to you. Enclose a copy as a packing list with your merchandise.

An RMA number entitles you to product evaluation only and does not authorize credit for product. That is done by the receiving department only.

The RMA number is effective for up to 30 days.

The RMA number must be written on the outside of EACH box or the box(es) will be refused.

Thank you for your cooperation.

